

Cyclone Gabrielle Rural Hastings Update

HASTINGS RURAL ROADS/BRIDGES WITH ESTIMATED REOPENING DATES – Hastings District Council

Kaweka

Pakatutu Rd (two weeks), Puketitiri Rd (low crossing open to residents during daylight; Bailey Bridge access late-March), Waihau Road (open to light traffic), Taihape-Napier Rd (open to Glenross Rd; closed at Gentle Annie).

Maraekākaho

Mangleton Rd (14 March), Kereru Road (two months).

Tutira

Te Waka Rd (open to 4x4), Ellis Wallace Rd (end of March).

Roads/bridges waiting on information to inform dates (more information will be supplied as soon as it is available):

Kaweka

Makahu Rd (awaiting flood waters to recede, TBA), Vicarage Rd (TBA), Waiohiki Rd (TBA).

Tutira

Darky Spur Rd (TBA), Matahorua Rd (TBA), Haeyes Access Rd (TBA), Glenbrook RD (TBA), Waikare Rd (TBA), Aropaoanui Rd (TBA; temporary crossing started), Waipunga Rd (TBA), Dartmoor Rd (TBA), Mangatutu Rd (TBA).

Roads reopened (essential services and residents only):

Whanawhana Rd (temporary access restored), Potter Rd, Hendley Rd (4 x 4 only), Huiarangi Rd, Taihape-Napier Rd, Ridgemount Rd, Mimiha Rd, McVicar Rd, and Pohokura Rd (4 x 4 only to end of road via Waitara Rd).

This list will be updated and delivered to isolated communities next week; real time updates on www.hastingsdc.govt.nz/road-works

STATE HIGHWAYS – Waka Kotahi

SH5: emergency access only between Te Pōhue to Napier; Glengarry to Te Pōhue a temporary bypass around the major slip is open for residents, emergency services, and emergency supplies only. Waka Kotahi is planning freight convoys from this week to allow critical freight to and from Hawke's Bay. Following the convoys, we'll check the road and how it performed, and that'll determine when we can open it for everyone. We're aiming to have the road open for everyone by the end of the month.

SH2 - Waikare Gorge to Wairoa open to traffic from Monday 13 March; work on the Waikare River Bailey Bridge expected to start in a week; this week the road between Tangoio and Tūtira is being assessed to estimate how long it will take to begin providing restricted access for residents.

POWER UPDATE – Unison

As of Sunday March 12, 889 properties in Hastings District remain without power, 730 of those in rural areas. Unison reports good progress with power restoration across the region. Generators are now live and powering a number of rural settlements while network repairs take place. Now, with the significant clean-up taking place across the region, Unison is urging all contractors, farmers, orchardists, and anyone working around electricity lines or using plant and machinery (such as diggers, tip trucks, forklifts) to carefully check above and below ground: treat all lines as live to stay alive.

If you are in an area that is reconnected and you do not have power or hot water, please

log a fault at www.unison.co.nz/outages. If you are in an isolated area without internet connection report the issue through your community hub co-ordinator.

Generators

- Please use generators safety and correctly. Portable generators should not be connected directly to your property's mains electrical system because it could feed electricity back into the network which is a risk to life.
- Please do not use your generator indoors as you risk carbon monoxide poisoning, and you could also cause a fire.
- Do not use damaged leads or appliances.
- Use safety switches designed especially for generators.
- Do not connect all appliances at the same time (start with the largest and progressively add successive ones up to the generator's maximum output).
- Never 'piggyback' cords – always use a multiple-outlet box with built-in load limiters.

WATER SAFETY

With some communities now able to cross rivers via boat, remember to stay safe on the water.

- If the river is in flood, debris and fast-moving currents can cause banks to become unstable and change river flows. Keep away from the water where possible and away from banks which could become weak and collapse.
- Avoid crossing alone.
- Wear a lifejacket.

WEEKLY HELICOPTER AND GROUND DROPS TO ISOLATED COMMUNITIES

Helicopters will continue into isolated communities in Hawke's Bay. Supply drops over the past week have included bulk fuel,



Hawke's Bay Cyclone Gabrielle
Welfare Helpline
0800 117 672

For help with health and wellbeing, accommodation, food supplies, household goods, services support, rural support, or animal welfare.

Call weekdays 8am to 8pm
Call weekends 8am to 4.15pm



food packs and support for psychosocial and medical needs. Please contact your community hub for updates on when supplies will arrive and let them know your needs so a consolidated list can be submitted to the Emergency Coordination Centre. Those with data connection can find updates on the HB Civil Defence Emergency Management Facebook page @hbergency.

Deliveries are subject to weather conditions or craft being required to respond to emergency situations. Any missed deliveries will be prioritised as soon as possible.

Fuel

A reminder that we cannot deliver fuel unless drums are returned to the local hub to refill. If you have received fuel or LPG in previous supply drops, please bring the empty jerry cans and gas cylinders to your local hub so they can be brought back to the distribution centre to be refilled.

URGENT FARM SUPPLIES

MPI is working with farm supply companies and vets to get critical supplies to farm communities with no road access. Farmers can order vital supplies (water reticulation materials, temporary boundary fencing materials, animal health supplies and veterinary medicines) from their usual farm goods suppliers and vets, which will be delivered by air or Unimog.

To place an order, contact your usual supplier, eg: Farmlands, PGG Wrightson, Vet Services Hawke's Bay or VetsOne. You will need an account with these companies.

If the company you use is unaware of this arrangement, ask them to call MPI on **0800 00 83 33** for information on joining up. Farmers without internet or phone should request assistance via the supply service.

FINANCIAL ASSISTANCE

Rural residents in isolated areas without internet access should request paper copies for the relevant funds they wish to apply for, to be delivered via the next helicopter or off-road supply delivery.

- MPI has established a Cyclone Gabrielle farmer and grower recovery support fund. Grants are up to \$10,000 for pastoral and arable farmers to help with initial recovery, such as repairs to water infrastructure for livestock, and fencing. Visit www.mpi.govt.nz to complete an application form and apply. If you need help completing your application, freephone **0800 00 83 33** or email funding@mpi.govt.nz.
- People in Hawke's Bay impacted by Cyclone Gabrielle can apply for assistance from the Hawke's Bay Disaster Relief Fund. The fund offers a maximum of \$1000 per household or \$2000 for organisations, marae and community groups as one-off grants to help alleviate hardship due to flooding, prolonged power outages and landslips. You can apply online here: hbrc.info/HBDisasterFund
- Civil Defence Payments are available to people affected by Cyclone Gabrielle, although what you qualify for will depend on your situation. Work and Income can help with some costs and you don't have to be on a benefit. Call **0800 400 100** for more details.

WELFARE AND MENTAL HEALTH

Rural residents in isolated areas without internet access can request support via the helicopter or off-road supply delivery service; please talk to the coordinator of your community hub.

- Mental health: This is the largest event to hit Hawke's Bay since the 1931 earthquake. It has, and will continue to have, a major impact on people's mental health. It is an immensely challenging time. Going through a natural disaster can take a significant toll on wellbeing, and everyone will respond differently. You might notice your feelings are changing day to day, or even hour to hour. It is normal to feel a worried, frustrated or overwhelmed. Whatever you're going through, rest assured you're not alone. All right? began after the Canterbury earthquakes. The team can support you through recovery from a major disaster, like this one. Free call or text **1737**

any time, 24 hours a day. You can also freephone the Rural Support Trust for confidential support and assistance on **0800 RURAL HELP (0800 78 72 54)** and Lifeline on **0800 543354** or text **HELP** to **4357**.

- Welfare: If you have welfare needs please contact **0800 117 672** weekdays, 8am to 8pm, and on weekends from 8am to 4.15pm. If your needs are being met through local marae, welfare centres or other services please continue to go there. For financial support, contact Ministry of Social Development on **0800 400 100**.

INTERNET AND PHONE CONNECTION

To enable connection between isolated communities and emergency services, Starlink devices have been helicoptered into those communities. It is acknowledged that the telecommunications network remains a significant problem for wider parts of rural Hawke's Bay. The companies which supply these services in Hawke's Bay are working to bring them back on-line as soon as possible.

POLICE

If you have concerns about the safety of yourself or others, or see criminal activity occurring, call **111** immediately.

INSURANCE

Those with road access to the city can visit the IAG pop-up centre at 104 Heretaunga St West (opposite BNZ), in Hastings city, for face-to-face discussions about insurance claims and queries. IAG represents AMI, State, NZI, Lumley, Westpac, BNZ, ASB, The Co-operative Bank, Lantern Insurance, NAC Industries and Swann Insurance. Tower staff are also on site.

LISTEN TO THE RADIO FOR UPDATES

Newstalk ZB HB 90.3FM or 1278AM

The Hits 89.5FM (Wairoa 99.7FM)

The Breeze 97.5FM

More FM on 88.7FM

Radio New Zealand News 630AM or 101.5FM

RadioLive 106.3FM & 1368AM

Radio Kahungunu 765AM & 94.5FM



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